


Responses Overview

Active


Responses

10




Average Time

02:21

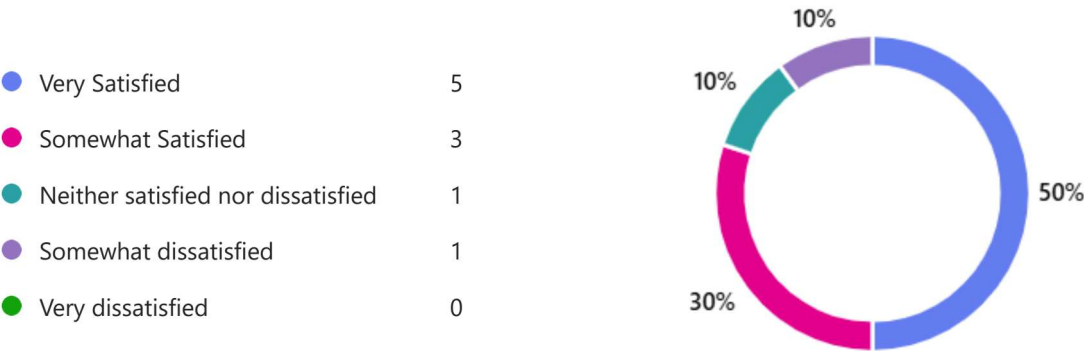


Duration

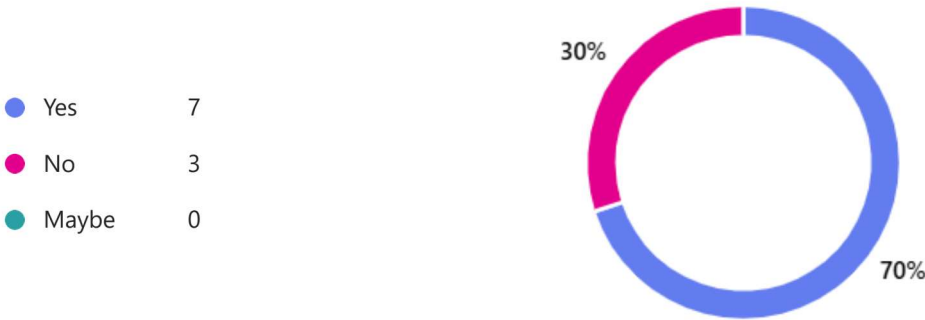
24 Days



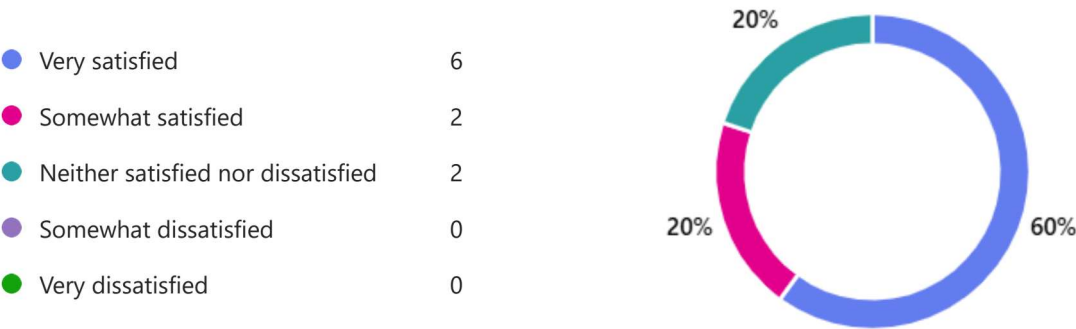
1. Taking everything into account, how satisfied or dissatisfied are you with the service provided by Berkswell Charities?



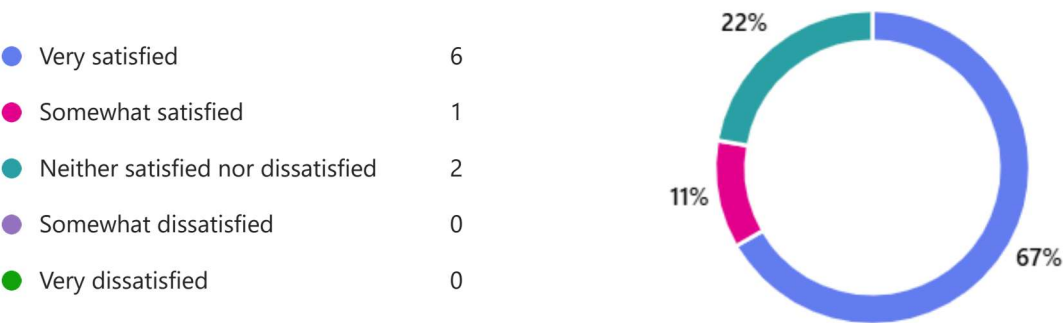
2. Has Berkswell Charities carried out a repair in your home in the last 12 months?



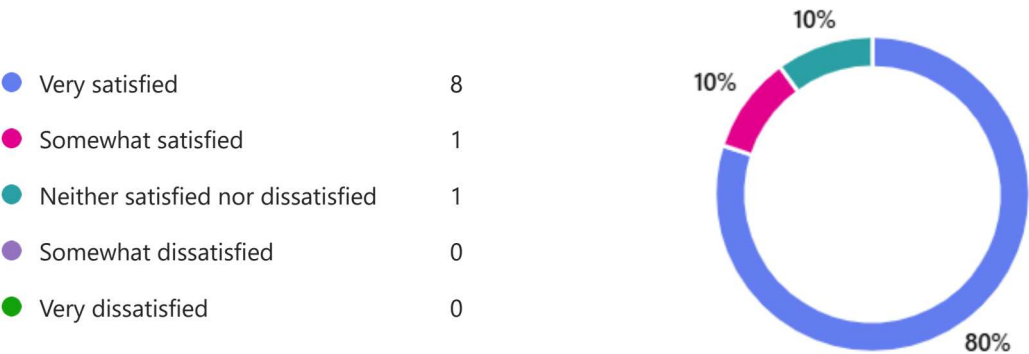
3. If you have replied yes to question 2, how satisfied or dissatisfied are you with the overall repairs from Berkswell Charities over the last 12 months



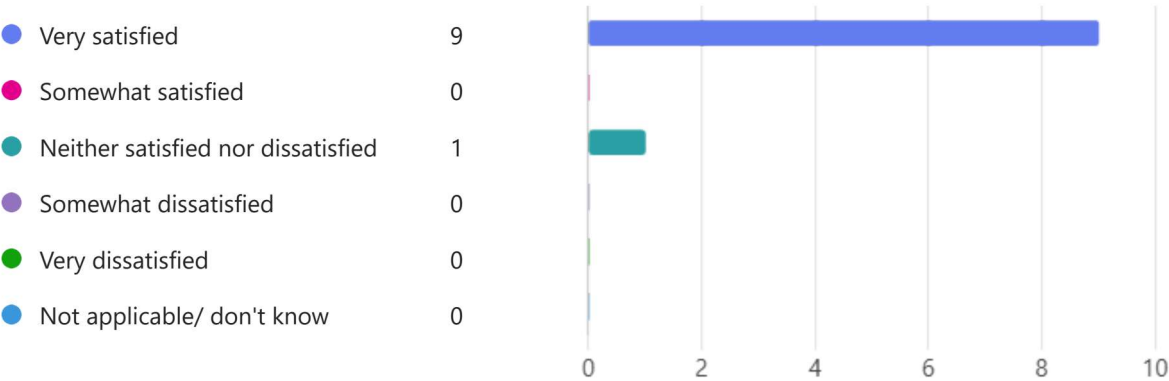
4. If a repair has been carried to your property in the last 12 months how satisfied or dissatisfied are you with the time taken to complete the repair after you reported it?



5. How satisfied are you that the Trustees provides a home that is well maintained?

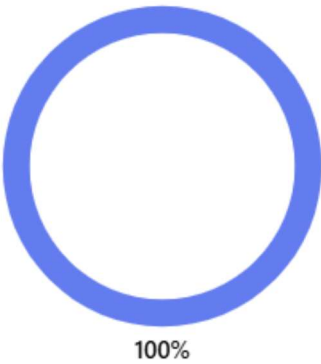


6. Thinking about the condition of the property you live in, how satisfied are you that the Trustees provide a home that is safe?



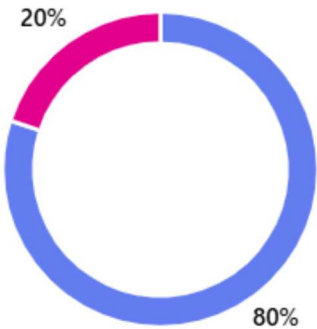
7. Do you live in a building with communal gardens?

● Yes	10
● No	0
● Maybe	0

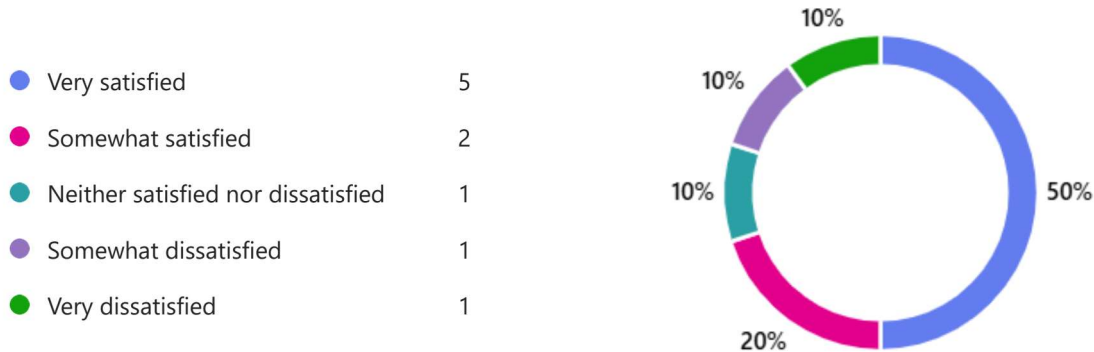


8. If yes, how satisfied are you that your landlord keeps communal areas clean, safe and well maintained?

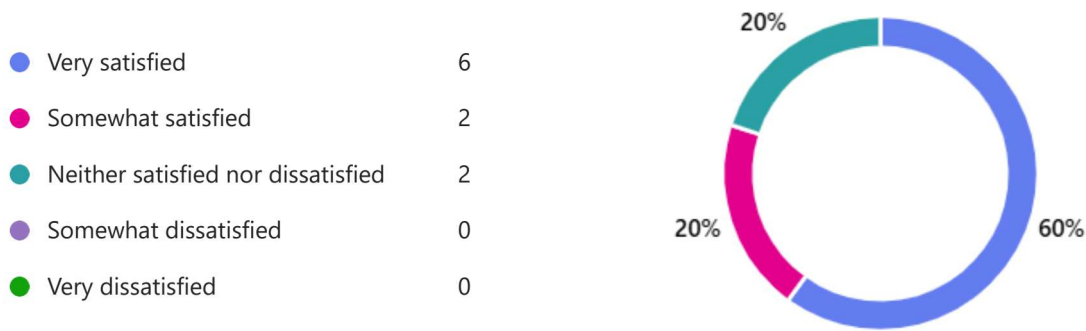
● Very satisfied	8
● Somewhat satisfied	2
● Neither satisfied nor dissatisfied	0
● Somewhat dissatisfied	0
● Very dissatisfied	0



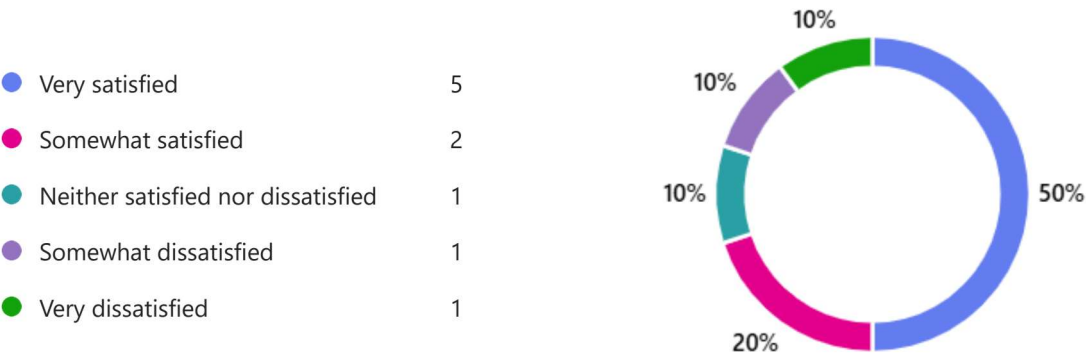
9. How satisfied or dissatisfied are you with the extent to which Berkswell Charities listen to your views and acts upon them?



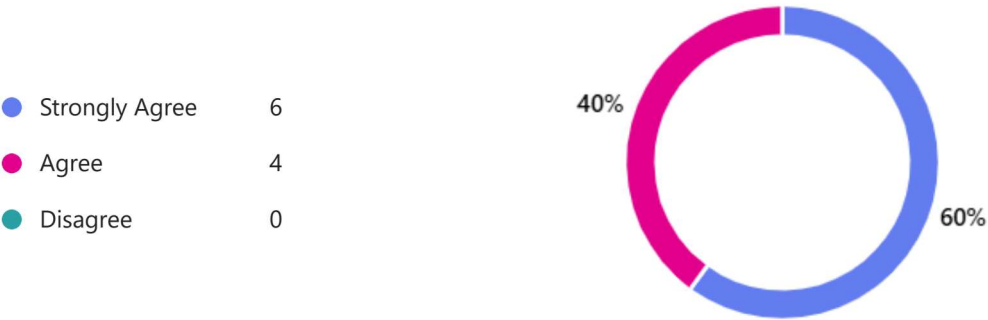
10. How satisfied or dissatisfied are you with Berkswell Charities approach to handling anti-social behaviour?



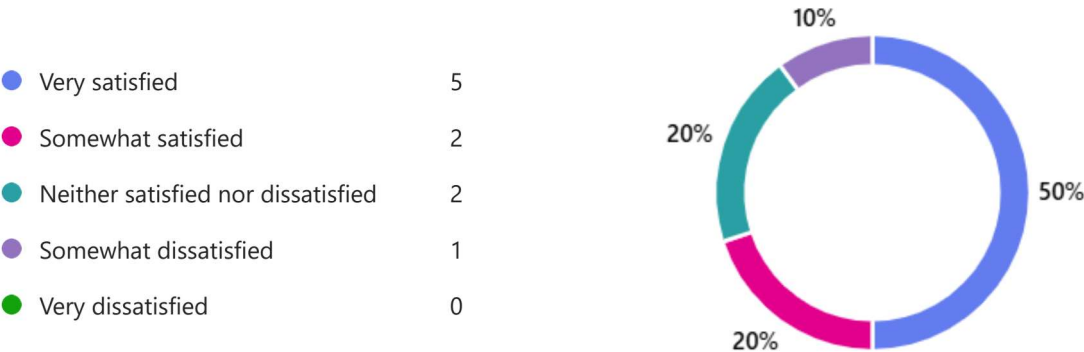
11. How satisfied or dissatisfied are you with Berkswell Charities' approach to complaints handling?



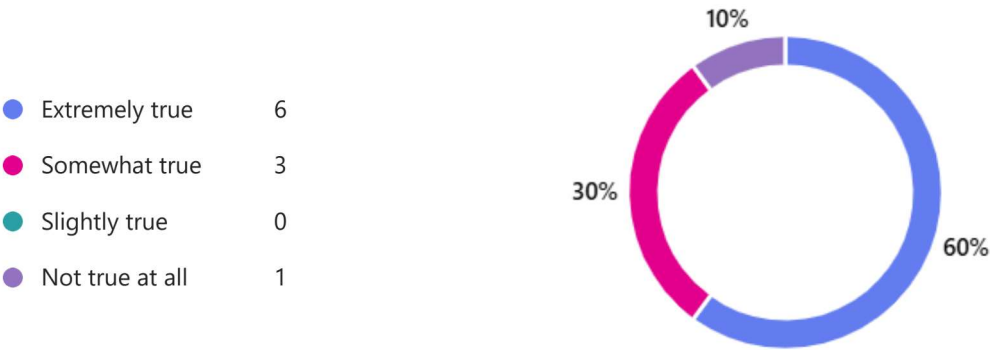
12. To what extent do you agree or disagree with the following statement? "I know how to make a complaint to my landlord if I am not happy with the service I receive".



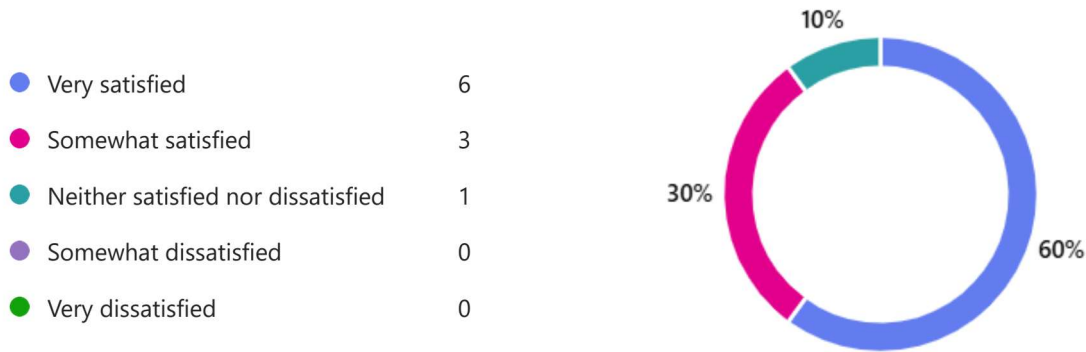
13. How satisfied or dissatisfied are you with the way your landlord keeps you informed about things that matter to you as a resident?



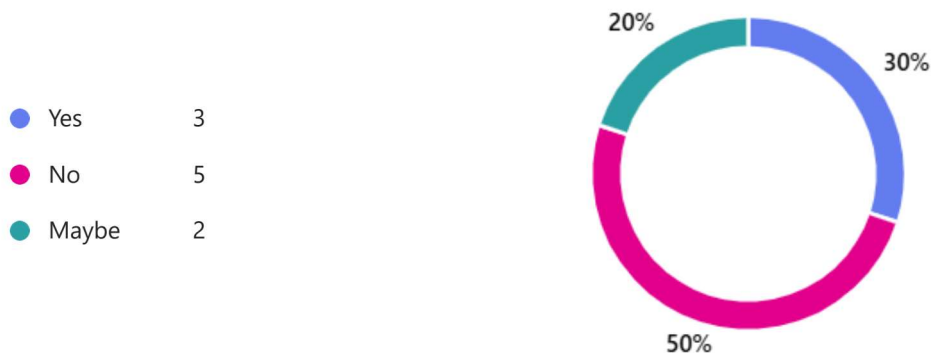
14. To what extent do you agree or disagree with the following statement?  
"My landlord treats me fairly and with respect."



15. How satisfied or dissatisfied are you with your neighbouring community as a place to live?



16. Can you confirm if you have benefited from the provision of the Pastoral Care Services available?



17. Additional feedback is welcomed. Thank you for your time completing the survey.

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Responses

Latest Responses

"IT SEEMS TO ME THAT EVERYONE(RESIDENTS) ARE NOT TR... "

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