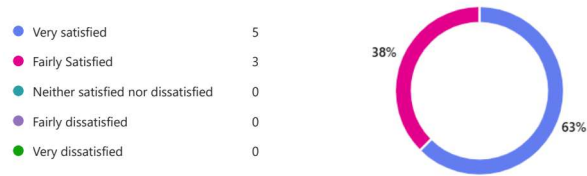


### Responses Overview Closed

Responses <b>8</b>	Average Time <b>02:26</b>	Duration <b>74</b> Days
-----------------------	------------------------------	----------------------------

1. Taking everything into account, how satisfied or dissatisfied are you with the service provided by Berkswell Charities?



2. Has a repair been carried out to your home in the last 12 months?



3. If yes, how satisfied or dissatisfied are you with the overall repairs service provided by Berkswell Charities over the last 12 months?



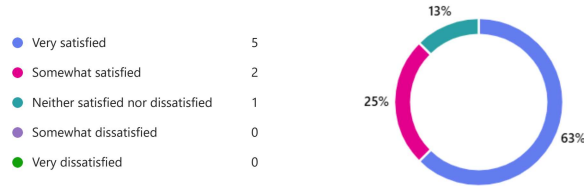
4. Has a repair been carried out to your home in the last 12 months?



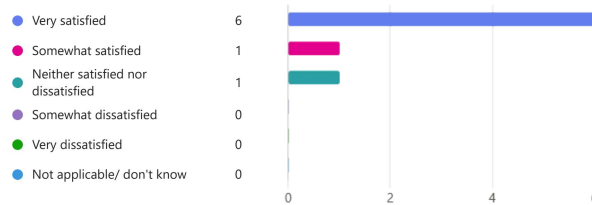
5. If yes, 'How satisfied or dissatisfied are you with the time taken to complete your most recent repair after you reported it?'



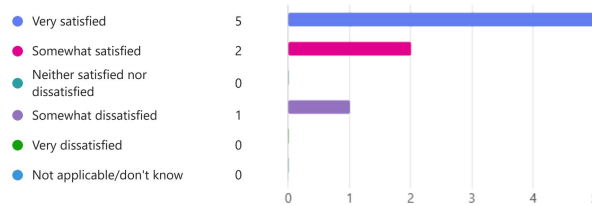
6. How satisfied or dissatisfied are you that Berkswell Charities provides a home that is well maintained?'



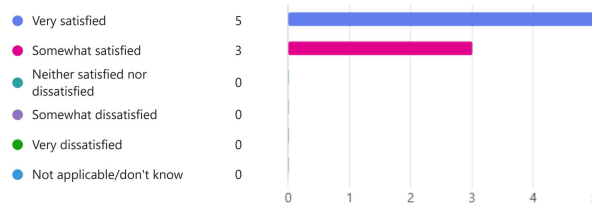
7. Thinking about the condition of the property or building you live in, how satisfied or dissatisfied are you that Berkswell Charities provides a home that is safe?'



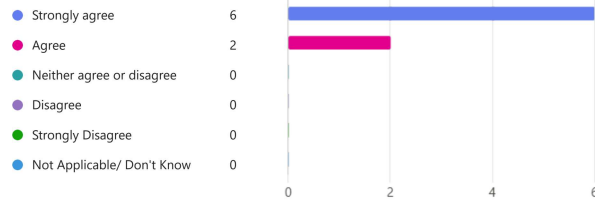
8. How satisfied or dissatisfied are you that Berkswell Charities listens to your views and acts upon them?'



9. How satisfied or dissatisfied are you that Berkswell Charities keeps you informed about things that matter to you?'



10. To what extent do you agree or disagree with the following "Berkswell Charities treats me fairly and with respect"?



11. Have you made a complaint to Berkswell Charities in the last 12 months?



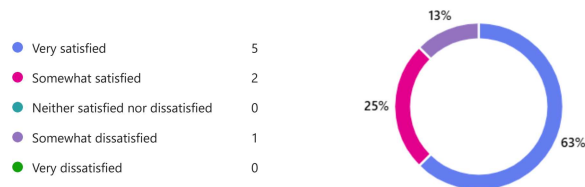
12. If yes, 'How satisfied or dissatisfied are you with Berkswell Charities' approach to complaints handling?'



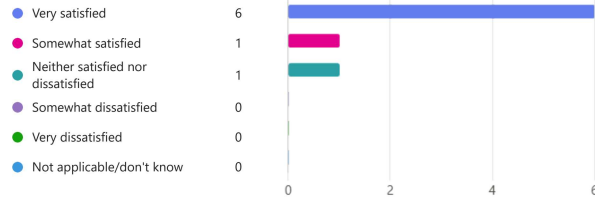
13. Do you live in a building with communal areas, either inside or outside, that Berkswell Charities is responsible for maintaining?'



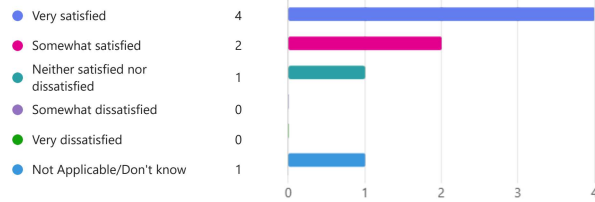
14. If yes, 'How satisfied or dissatisfied are you that Berkswell Charities keeps these communal areas clean and well maintained?'



15. How satisfied or dissatisfied are you that Berkswell Charities makes a positive contribution to your neighbourhood?



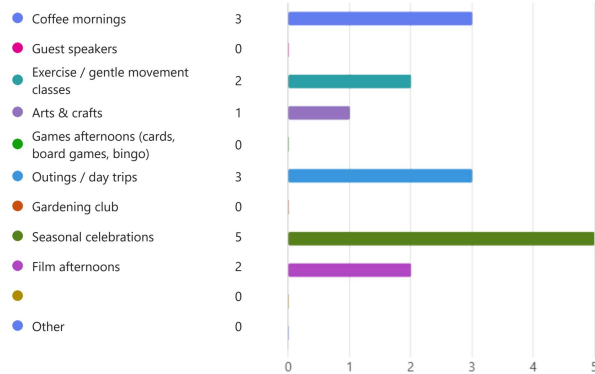
16. How satisfied or dissatisfied are you with Berkswell Charities' approach to handling anti-social behaviour?



17. Would you like Berkswell Charities to organise more social activities?



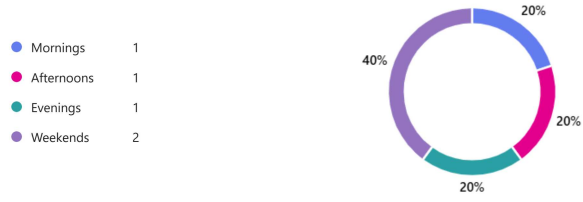
18. What types of activities would interest you? (Tick any that apply)



19. How often would you like activities to take place?



20. What days/times suit you best?



21. Would you be willing to help organise or support activities?



22. How do you prefer to receive information?

